

## FREQUENTLY ASKED QUESTIONS

### IS THERE A BAR?

Vespertine does not offer a traditional bar. However, wine and beverage pairing options are available.

### WHAT IS THE DRESS CODE?

Upscale attire is recommended.

### WHAT IS THE CORKAGE POLICY?

We are happy to accommodate one 750ml bottle per party. Corkage is \$100.

### DO YOU ACCOMMODATE DIETARY RESTRICTIONS?

Most common dietary preferences and restrictions, such as pescatarian, vegetarian, and nut-free, can be accommodated with at least a 72-hour notice. Vegan menus can not be accommodated at this time.

### WHAT IF I AM LATE TO THE RESERVATION?

For late arrivals, we are happy to hold your table for up to 15 minutes. After that, we unfortunately may not be able to accommodate the reservation without omitting courses.

### WHAT IS THE CANCELLATION POLICY?

If you cancel your reservation with at least 72 hours' notice, we are happy to reschedule it one time for up to 30 days past the original reservation date.

If you cancel your reservation within 72 hours or are unable to transfer it to another party, the full menu price will be charged per guest to the card on file.

Please note that deposits are non-refundable and this policy applies to any COVID-related cancellations.

### DO YOU ALLOW CHILDREN?

We welcome young and curious guests who partake in the entire experience. Please note that electronics, tablets, phones, or toys are not permitted during the experience, and booster chairs are unavailable.

### HOW LONG IS THE VESPERTINE EXPERIENCE?

On average, our guest experience is 150 - 180 minutes. If you have a time constraint, please notify us, and we will accommodate your needs as best as possible.

### WHEN DO YOU RELEASE RESERVATIONS?

Reservations are released on the 1st of each month at 10am PT for the month ahead. For example, on January 1st at 10am, February reservations will become available. If you are looking for a reservation at a later date, we are happy to assist as best as possible.

### DO YOU HAVE PARKING?

We offer a valet service at \$20 per car.

### DO YOU OFFER GIFT CARDS?

Digital and physical gift cards are available. Our team can assist you via email.

### HOW CAN I DECREASE MY PARTY SIZE?

Party sizes can not be decreased after a reservation is made. If necessary, the full menu price will be charged.

### WHAT IS YOUR POLICY IN REGARD TO PHOTOGRAPHY AND VIDEOGRAPHY?

To ensure the most impactful experience for all of our guests, we encourage flash-free photography. Vlogging and long-format recorded video diaries interfere with the dining experience. Professional camera equipment and lighting are not allowed.